



PO Box 92050
Elk Grove Village, IL 60009-2050

April 5, 2018

Behavioral Health Claims Denial Error - Explanation Code I6

IlliniCare Health has discovered a configuration error that is causing claims to deny when billed with specific diagnosis codes. The below list of diagnosis codes was incorrectly set to deny with explanation code I6 (DENY: DIAGNOSIS, CPT HCPCS ICD-9 CODE, MODIFIER INVALID ON DATE OF SERVICE).

Diagnosis Codes Denying Incorrectly

F10.10
F10.20
F11.10
F11.20
F12.10
F12.20
F13.10
F13.20
F14.10
F14.20
F15.10
F15.20
F16.10
F16.20
F17.200
F18.10
F18.20
F19.10
F19.20
F50.89

This issue has now been corrected and all affected claims will be reprocessed to remove the incorrect denial. *There is no need to resubmit a corrected claim.* Thank you for your patience as we work to reprocess all affected claims.

If you have any questions, please contact your Provider Relations representative.

866-329-4701
TTY: 711

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